



Pima County Attorney's Office

Victim Services Division

PCAO Victim Services Division

With Victim Services, Crime Victims May...

- find help to cope with the effects of crime
- get answers to many questions
- effectively learn to deal with fear, guilt, anger, and confusion
- become survivors

Court Assistance

An informed victim/witness is better able to assist in the prosecution process. When a crime results in criminal prosecution, Victim Witness Advocates are available to:

- Inform victims of their rights.
- Help with scheduling needs for court appearances.
- Explain the criminal justice system
- Work with detectives and Deputy County Attorneys to address witness' concerns
- Inform victims of avenues for financial restitution and property return
- Obtain victim input before decisions are made about the case
- Accompany victims to trial to provide emotional support, explain court proceedings, and answer questions

Crisis Intervention

- Victim Advocates respond to homes, hospitals, schools and other scenes to provide crisis intervention at the re-quest of law enforcement or healthcare staff.
- Response is available 24 hours, 7 days per week, 365 days a year.
- Crisis intervention for crime victims is the highest priority. Advocates assist victims of domestic violence, sexual assault, robbery, assault, etc.
- Crisis response is also available for those who have experienced death as a result of homicide, suicide, or car accident.
- Advocates respond to provide emotional support, answer questions, assess needs, offer resources and provide community referrals.
- Crisis Units will assist with transportation, public welfare and other calls when available to respond in a timely manner and not on apriority crisis intervention call.

The Volunteers

The volunteers who work with the Victim Services Division donate nearly fifteen thousand hours annually.

Volunteers:

- Choose hours suitable to their availability.
- Become involved in crisis intervention, court assistance, outreach and education, or other aspects of the program.
- Work closely with law enforcement in the community.
- Must complete an initial training program and pass a criminal background check.
- Do interesting work and meet new people.

If you are interested in volunteering, contact a Volunteer Coordinator at (520) 724-5525 for more information.

Crisis Intervention and Victimology Training

The Victim Services Division offers a comprehensive and hands-on training for the public. Participants learn communication and intervention strategies along with dynamics of victimization in various crime and crisis situations. The training is required for those interested in volunteering.

Training topics include:

- Crisis Theory
- Communication Skills
- ABC Model of Crisis Intervention
- Domestic Violence
- Sexual Assault
- Child Trauma

Victim Compensation

- Funds are available to help victims with medical costs, counseling, loss of wages, crime scene clean-up, funeral and transportation expenses.
- Victim Compensation funds come from fines and fees collected from defendants.
- For more information contact the Crime Victim Compensation Program at (520) 724-5525.

Prohibition Against Discrimination

The Pima County Attorney's Office provides victim services regardless of race, color, national origin including persons with limited English proficiency, sex, religion, disability, age, and genetic information.

32 N. Stone Avenue, 8th floor (520) 724-5525

<https://www.pcao.pima.gov>